



## **Booking Terms & Conditions**

All courses must be paid in full, prior to attending the course booked.

### **Cancellation**

- If we have to cancel a course a full refund will be given or the option to attend an alternative date, whichever you would prefer.
- If purchased over the internet you have a 14 day cooling off period, so we will be happy to give you a full refund if you change your mind, after this time the following basis applies:

28 days or more before the course a 75% refund

21 to 27 days before the course a 25% refund

Less than 21 days before the course, we cannot provide a refund but we will be happy to transfer you to a different workshop of the same value or less.

- If purchased any other way we will only be able to offer a refund if the course has been paid in full and on the following basis:

28 days or more before the course a 75% refund

21 to 27 days before the course a 25% refund

Less than 21 days before the course, we cannot provide a refund but we will be happy to transfer you to a different workshop of the same value or less.