

## **Booking Terms & Conditions**

All courses must be paid in full, prior to attending the course booked.

### **Cancellation**

- If we have to cancel a course a full refund will be given or the option to attend an alternative date, whichever you would prefer.
- If purchased over the internet you have a 14 day cooling off period, so we will be happy to give you a full refund if you change your mind, after this time the following basis applies:
  - 28 days or more before the course a 75% refund
  - 21 to 27 days before the course a 25% refund
  - Less than 21 days before the course, we cannot provide a refund but we will be happy to transfer you to a different workshop of the same value or less. Credit is limited to a maximum of 12 months.
  - If you cancel in less than 7 days before the course you will need to pay a 25% returnable deposit to be transferred to another workshop.
  - Gift vouchers are valid for 12 months from date of purchase.

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